

Foundation News

THE NEWSLETTER FOR MEMBERS, BY MEMBERS

SEPTEMBER 2011

Two major hospital developments opened

IMPROVING wards and clinics to enhance the clinical and physical environment for patients, staff and visitors, continues to be a key priority for our Trust.

Over the summer, two major schemes have been completed.

Huddersfield Royal Infirmary's new £380k surgical outpatients unit was opened by a long-serving nurse Anne Smith, watched by colleagues and Membership Councillors.

The state-of-the-art unit is situated on the same corridor as the newly opened £3.8m endoscopy unit at the hospital. It means all surgical

outpatients services are situated together, making it easier for patients.

Head of surgery and anaesthetics, David Wise said: "This has been an amazing piece of work. At a time of NHS recession and cutbacks, it is a tribute to the local healthcare team and should improve healthcare for years to come."

Weeks later, a £200,000 makeover to the Medical Assessment Unit, ward one, HRI, was complete.

The upgrade includes new toilets and showers, a spacious reception area, energy efficient lighting and a new kitchen.



Staff nurse Anne Smith cuts the ribbon to open the new surgical outpatients unit



Ward manager sister Amanda Shaw said: "The upgrade meets all the latest guidelines on infection control, privacy and dignity and single sex accommodation. It is a great improvement for our patients and staff."

The work is part of a rolling programme of investments and refurbishment which will total more than £1m over the next few months.

Left: the Medical Assessment Unit team

"I recently attended a breast clinic in the new surgical outpatients department at HRI and I just wanted to say that I was very impressed with the organisation of the clinic, especially the way in which the staff kept patients informed of any delays and the bleep system for patients. The department was compact, but very pleasant surroundings and welcoming staff. Well done."

– Patient feedback 16/6/11

Our new Chairman

WE WELCOME Andrew Haigh to our Trust, in his new role as chairman.

Andrew, who lives in Almondbury, was previously a non-executive director on the board. He succeeds late chairman Sukhdev Sharma, who sadly died in April.

A retired chartered accountant, Andrew specialised in IT risk management, audit, retail financial services and the public sector.

His appointment was approved by the Trust's Membership Council on July 6.

Andrew said: "I am immensely proud to be appointed as chairman of the Trust. These are, without doubt, very challenging and difficult times for the NHS, yet the Trust is well placed to face them, and I am confident will thrive in the months ahead and continue to deliver the quality healthcare our patients and their families have come to expect."

"In this edition, you will find your invitation to our AGM and health fair on September 22. This event gives us an opportunity to showcase some of our achievements and to explain some of the challenges that we face over the coming years."

"There will also be an opportunity for you to take behind the scenes tours of some departments and meet staff and Membership Councillors."

"I look forward to meeting you."

UPDATE YOUR DETAILS!

WE TRY to keep our members' database as accurate as possible but we rely on you to tell us about any changes to your details.

We have a facility for you to update your personal contact details, membership preferences, areas of interest and take part in web-based surveys on our secure members' portal website.

The development is one of the first of its kind within the NHS and it aims to improve communications with you, our members.

In order to access the area you will need your unique membership number. To find out your number please contact the membership office on 01484 347342 and then keep it in a safe place for future reference and use.

You can access the new area via our website www.cht.nhs.uk. Click on the members' tab on the homepage, then click where it says 'Membership Portal' and follow the on-screen instructions.

Alternatively, just drop us an email to membership@cht.nhs.uk or telephone the membership office on 01484 347342.

Email and web technologies make it easy for us to contact you and update you quickly on events and developments, and will help us to further reduce our carbon footprint.

Top rated – endoscopy accreditation



Healthcare assistant Lucy Collins

OUR TWO new endoscopy units are off to a flying start gaining full accreditation within weeks of opening.

Inspectors came to look around the units at both hospitals and awarded the accreditation for five years and highlighted areas of care which are first class.

In their final report the assessors said the sites should be congratulated on being patient focussed, innovative and for delivering quality standards. The multi-million pound units opened earlier this year and are the most modern facilities of their type in the country.

Divisional director for medicine Dr

Ashwin Verma said the fact that the units are patient-centred in every aspect led to the fantastic rating.

"The process, the staff, the way we work, the quality of care... there has only ever been one focus and that is providing the best care for the patients."

Screening programme manager, Kathryn Aldous said: "This is fantastic feedback from the assessors and is testament to the continued hard work and high quality service provided by the endoscopy team. To be the benchmark is a great achievement and we all want to make sure it continues."

"The process, the staff, the way we work, the quality of care... there has only ever been one focus and that is providing the best care for the patients."

INSIDE

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PLUS: YOUR INVITATION TO THE ANNUAL HEALTH FAIR AND AGM

Meet the Council Member

Chris Bentley



Chris pictured with her husband Simon

Why did you want to become a member of this Foundation Trust?

I have worked for the Trust for 31 years and felt that I would like to be more involved in influencing any changes and improvements for the future of the staff and patients.

What are our strengths as an FT?

We are a financially stable organisation, which is important in the current economic climate. Also I know we care about our staff and patients. 'Your Care, our Concern isn't just a logo.' This can only happen through strong leadership.

What is the most important aspect of your work as a Membership Councillor?

Working with other members of the council to help achieve the statement made above.

What is your idea of perfect happiness?

For my family and friends to be happy healthy and wealthy. I know this is asking a lot so health is paramount. We can have all the money in the world but this is not going to make us happy if we don't have our health. Sorry for the cliché. Does anyone know who won the euro millions?

What is your best ever present?

My husband Simon telling me we had won an all inclusive holiday to Australia visiting Sydney, Melbourne for the Australian Grand Prix, Ayres Rock and the Barrier Reef. It was the best!!

How do you relax?

Shopping – for clothes that is! Socialising with friends, and when I am really good, going to the gym.

Where is your favourite place?

Can I have two? New York for the sights, the people and off course the shops! I don't think you can beat Yorkshire though, I wouldn't live anywhere else. It has everything from the cities to the scenery. You don't have to travel far to find both.

Who would I like to have dinner with and why?

Any Formula 1 driver, current or past.

What would be the title of your autobiography?

NHS Nursing, Homelife, Shopping.

What is your most treasured possession?

My daughter Alexandra.

What is your favourite film scene?

I love chic flicks but if I have to choose, then I love Dirty Dancing at the end when Patrick lifts Jennifer in the air.

Election update

BRIEFING sessions were held over the summer for prospective membership councillors to find out more about the role. Postal voting among members is currently underway. Associate director of organisational development, Ruth Mason, said: "One of the key benefits of being a Foundation Trust member is your right to vote in the Membership Council elections, so please make your vote count." The results of the election will be announced at our AGM and Health Fair on Thursday, September 22.

Membership councillor links to divisions

- Children's and women's services (CWS):**

 - Chris Breare (chair), Liz Farnell, Lisa Herron, Janette Roberts, Wendy Wood

Corporate

 - Lisa Herron (chair), Chris Burton, Vera Parojcic, Harjinder Sandhu, Linda Wild

Diagnostic and therapeutic services:

 - Dot Rayner (chair), Joanna Birch, Liz Breen, Peter Naylor
- Estates and facilities:**

 - Peter Naylor (chair), Chris Breare, Liz Farnell, Harjinder Sandhu, Wendy Wood

Medicine and elderly services:

 - Janette Roberts (chair), Sue Burton, Bernard Pierce, Jan Roberts

Surgical and anaesthetic services:

 - Bernard Pierce (chair), Chris Bentley, Vera Parojcic, Dot Rayner, Wendy Wood

Trust given top rating for stroke care offered

THE STROKE care offered by our Trust is the best in West Yorkshire – and amongst the best in the country, according to a new report.

The Royal College of Physicians (RCP) report revealed our Trust achieved the highest rating locally in a range of key areas of care, including how long a patient spent on a specialised stroke care unit, how quickly they were initially admitted to that unit and how many were admitted to the unit within four hours. Receiving care on a specialised stroke unit is recognised as the best way to achieve the best outcomes for our patients. The Trust's acute stroke care unit for patients in Halifax and Huddersfield is based on ward 6D at Calderdale Royal Hospital (CRH). Both CRH and Huddersfield Royal Infirmary hospitals offer the follow-up specialised rehabilitation care on purpose-designed wards. Lead for stroke care, Dr Irfan Shakir, said: "These results show the best care for patients with stroke symptoms is available at this Trust. Our team is a highly dedicated, professional and a caring team with the focus of getting the best care – and so the best results – for our patients. "We hope many of our patients can leave us and go on to live happy and healthy lives after



the care they received here." It is the RCP's seventh annual survey of key stroke indicators aimed at improving hospital care to boost recovery and survival rates after a stroke.

The results are divided into the top 25 per cent of trusts, a middle 50 per cent of trusts and a bottom 25 per cent of trusts across the country. Our Trust is in the top 25%.

The acute stroke care team: back from left, researcher Christopher Button, doctors Pratap Rana and Irfan Shakir; front from left, Jackie Wilkinson, Geisla Patrick, healthcare assistant Carol Johnson and staff nurse Amy Pounder

Newswatch: round-up of what's been happening around the Trust

Our Trust communications team promotes news about our investments, service developments and staff achievements through the local and regional media. Below are some recent highlights:

National recognition for radiology

THE RADIOLOGY departments at our Trust have become only the fourth NHS facility in the country to be awarded a prestigious national Imaging Services Accreditation Scheme (ISAS). The achievement confirms that our Trust is delivering a high standard of services to our patients.

Fast-tracked surgery

A NEW pathway to fast-track surgery for babies with hernias is underway at Calderdale Royal Hospital. This means babies will only have to wait two to three weeks from referral to surgery – compared to weeks or months previously. Some can be cared for as day cases, if they are over three months of age and thriving.



New dialysis unit opens

HUDDERSFIELD kidney patients are now receiving their treatment in a brand new £1.5m unit at the Huddersfield Royal Infirmary. The former doctors' quarters have been converted into a modern purpose designed facility with up to 14 treatment rooms and dedicated parking spaces for renal patients. The facility has been funded by Leeds Teaching Hospitals NHS Trust, which provides specialist renal services to patients across West Yorkshire.

Heart tests closer to home

UP TO 300 patients a year in the Halifax and Huddersfield areas who have had to travel to Leeds for specialist angina tests can now have them closer to home at Huddersfield Royal Infirmary. The Trust now has a team which can image the blood flow to the heart via radioactive tracer medicine (myocardial perfusion scintigraphy - MPS). This replaces the traditional exercise testing for angina sufferers - where patients were put through their paces on a treadmill - and was only previously available in Leeds.

Below: members of our X-ray team. Right: The new renal unit.



To read the press releases, visit the Latest News section on the home page of our website www.cht.nhs.uk



Welcoming new members

MEMBERSHIP Councillors and Trust staff visited the Sikh Temple, Springwood, Huddersfield on June 26, and signed up 27 new members. Pictured, from left, Kartar Singh, Khashmir Singh, Angela Bradshaw and Harjinder Singh Sandhu. A warm welcome to all our new members.

Top 40 award for second year running

OUR TRUST has been named one of the CHKS 40Top Hospitals for 2011 for the second year running.

The accolade is awarded to the 40 top-performing CHKS client trusts and is based on the evaluation of 21 indicators of clinical effectiveness, health outcomes, efficiency, patient experience and quality of care.

The winners were announced at an awards ceremony held in London. Our chief executive Diane Whittingham said:

“It was a great pleasure to pick up the award on behalf of all Trust staff and all our membership, volunteers and other supporters.”

James Coles, director of research, CHKS, said: “We are delighted that Calderdale and Huddersfield is one of our 40Top Hospitals for 2011. These awards



Jason Harries, managing director, CHKS, presents the award to chief executive Diane Whittingham

recognise outstanding performance in the areas which we believe are critical to delivering good patient care.”

Medicine for Members – educational events inspired by you

OUR Medicine for Members events remain popular with you. The exclusive ‘members only’ events are an opportunity for you to find out more about specific health issues from our health experts.

In July, more than 60 members

attended two talks on the Enhanced Recovery Programme (ERP).

Dr Paul Knight, consultant anaesthetist, gave an interesting update on how patients are benefitting from a new approach to planned surgery, and getting

fitter sooner after their operation.

Now in the second year of the programme, the Trust is building on the success of the colorectal and gynaecological programmes, and will soon be spreading the principles to orthopaedic surgery.

Members’ comments:
“An excellent presentation”

“Very informative”

“Well presented and easy to understand”

Our exclusive Medicine for Members events are inspired by you.

Please let us know topics that you would like to see at future events.

You can email membership@cht.nhs.uk or contact the membership office on **01484 347342** with your ideas.

Events preview

Bridging the gap between hospital and home

THE INTERMEDIATE Care Service is an important bridge between hospital and home. Patients may need care in a nursing home, residential home or community hospital, or they may need some level of support in their own home, either after leaving hospital, or to prevent unnecessary admission.

The talks “Bridging the gap between hospital and home” will take place on Monday, September 5, at 6pm in the Lecture Theatre, HRI, and on Monday, September 12, in the Lecture Theatre at CRH. Registration and refreshments at 5.30pm.

Understanding epilepsy

IN NOVEMBER, epilepsy specialist nurses Chris Burton, Jenny Kelly and Andrew Carr will talk about the different types of epilepsy, symptoms, first aid and safety treatment. They will also explain about the role of our epilepsy specialist nurses, and there will be an opportunity for questions and answers.

The talks “Understanding epilepsy” will take place on Thursday, November 10, at 6pm in the Lecture Theatre, HRI, and on Monday, November 14 at 6pm in the Lecture Theatre at CRH. Registration and refreshments at 5.30pm.

Please see our events calendar on the right for details of how to book your place(s).

Below: epilepsy nurse specialists Chris Burton and Jenny Kelly

Members events calendar – for you to cut out and keep

Exclusive events for you!

OUR Trust holds exclusive events throughout the year for you, our members, but admission is by ticket only as spaces are limited. Places will be allocated on a first come, first served basis. Please contact the membership office on **01484 347342** or via email membership@cht.nhs.uk to book your place(s). If you have booked a place at a forthcoming event, but can no longer attend, please let our membership office know so that your place can be offered to another member.

Please note: ● registration and refreshments 5.30pm ● events start at 6pm

DATE	TITLE	SPEAKER	VENUE	TIME
Monday September 5, 2011	Bridging the gap between hospital and home – An update on Intermediate Care Services in Calderdale and Kirklees, and the teams who provide the services	Sheila Kalanovic, matron, intermediate care, CHFT Carol Atkin, matron, intermediate care, Kirklees Community Healthcare Services	Lecture Theatre, HRI	6pm
Monday September 12, 2011	Bridging the gap between hospital and home – An update on Intermediate Care Services in Calderdale and Kirklees, and the teams who provide the services	Sheila Kalanovic, matron, intermediate care, CHFT Carol Atkin, matron, intermediate care, Kirklees Community Healthcare Services	Lecture Theatre, CRH	6pm
Thursday November 10, 2011	Understanding epilepsy – An opportunity for you to find out about epilepsy and the role of the epilepsy specialist nurses	Chris Burton Jenny Kelly Andrew Carr Epilepsy specialist nurses	Lecture Theatre, HRI	6pm
Monday November 14, 2011	Understanding epilepsy – An opportunity for you to find out about epilepsy and the role of the epilepsy specialist nurses	Chris Burton Jenny Kelly Andrew Carr Epilepsy specialist nurses	Lecture Theatre, CRH	6pm

Our ‘A day in the life of’ series will give you an insight into a typical day of our nurses and doctors

Wednesday February 1, 2012	‘A day in the life of’ ... a nurse consultant’	Barbara Schofield Nurse consultant	Lecture Theatre, HRI	6pm
Monday February 6, 2012	‘A day in the life of’ ... a nurse consultant’	Barbara Schofield Nurse consultant	Lecture Theatre, CRH	6pm
Monday April 2, 2012	‘A day in the life of’ ... a hospital consultant	Hospital consultant	Lecture Theatre, HRI	6pm
Wednesday April 18, 2012	‘A day in the life of’ ... a hospital consultant	Hospital consultant	Lecture Theatre, CRH	6pm
Tuesday June 12, 2012	‘A day in the life of’ ...our infection control team	Infection Control Team	Lecture Theatre, HRI	6pm
Monday June 18, 2012	‘A day in the life of’ ... our infection control team	Infection Control team	Lecture Theatre, CRH	6pm





■ **Christine Breare** is a retired general dental practitioner who had an interest in continuing post-graduate education for dental practitioners and clinical audit. Married with two sons and four grand-children, she lives in Upper Hopton near Mirfield. She is a church warden and secretary of the Upper Hotpon Community Association.



■ **Dr Liz Breen** is a lecturer for the School of Management at the University of Bradford. She has two children and lives in Calderdale.



■ **Lisa Herron** is an Environment Officer with Kirklees Council. She has two daughters.



■ **Frances Macguire** is a specialist registrar in public health for Yorkshire and the Humber. She has worked for environmental non-governmental organisations for a number of years on climate change and biodiversity conservation. She has two children, and lives in Calderdale.

Get in touch

If you would like to get in touch with a Membership Council member, or would like to find out more about services provided by the Trust, please contact the membership office on:

01484 347342

via e-mail
membership@cht.nhs.uk

or by post to:
**The Membership Office,
Calderdale and Huddersfield NHS
Foundation Trust, Freepost HF2076,
The Royal Infirmary, Lindley,
Huddersfield,
HD3 3LE**



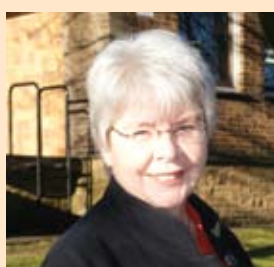
■ **Peter Naylor** is married with two sons and lives in Calderdale. He is retired from the financial services industry.



■ **Vera Parojcic** is chair of Aye Eye, an appeal to raise funds for ophthalmology equipment in Calderdale and Kirklees. She is married with a grown up family and lives in Calderdale.



■ **Bernard Pierce** of Mytholmroyd, has a background in social work and then in medical education at both undergraduate and post-graduate level. He was a lecturer at the Leeds School of Medicine and at the Yorkshire Deanery.



■ **Dot Rayner** is a retired manager of employment services for people with disabilities. Married with two grown-up children, she is a member of Arthritis Care and a member of Fuchs Friends (an organisation for people with a specific eye condition).



■ **Jan Roberts** was a headteacher at Gomersal First School for 13 years and at schools in Skelmanthorpe and Dewsbury. She is married with two children and four stepchildren and after taking early retirement now works on a supply basis. She is a committee member for the Meltham Hospice, a member of the local Royal Society for the Protection of Birds and is a governor at Helme School, Meltham, as well as sitting on the Kirklees Governors' Panel.



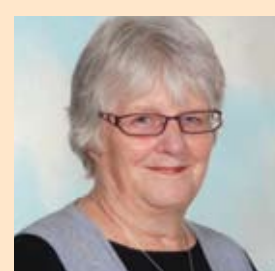
■ **Janette Roberts** of Meltham, was a headteacher of a community primary school in Rochdale and two multicultural schools in Wakefield. She is widowed with four children and eight grandchildren. Now retired, she is a member of the Patient Liaison Committee of the Royal College of Anaesthetists, a patient representative on PEAT (Patient Environment Action Team), clinical audit and various cancer groups.



■ **Harjinder Singh Sandhu** is married with two children and lives in Kirklees. He is self-employed in a private hire business.



■ **Linda Wild** is married with one daughter and lives in Huddersfield. She graduated at the University of Huddersfield. Strongly committed to community involvement and engagement, she is a former Kirklees councillor.



■ **Wendy Wood** was a tutor in adult education, and a primary school teacher. She was a magistrate in Huddersfield then Dewsbury for many years and is a member of the Huddersfield and District Family History Society and the Youth Hostel Association. Wendy has four children, ten grandchildren and two great grandchildren and lives in Kirklees.



■ **Sue Bernhauser** is dean of human and health sciences at the University of Huddersfield. The University educates nurses and other health professionals who are employed within the Trust. She is married with two children and lives in Kirklees.



■ **Sue Cannon** is executive director of quality and engagement of Calderdale Primary Care Trust. Prior to this appointment, she worked for Leeds PCT.



■ **Jan Giles** is assistant director of commissioning for NHS Kirklees. She is married with three children and lives in Kirklees. Jan is a school governor at Holmfirth Junior, Infants and Nursery School.



■ **Chris Bentley** is matron of the medical and elderly division. Her previous post was lead of critical care outreach and ICU. She lives in Kirklees and has one daughter.



■ **Joanna Birch** is married and lives in Calderdale. A physiotherapist by profession, she is the clinical director of the clinical therapy and rehabilitation directorate. She is currently the chair of Colne Valley Ladies Hockey Club, and umpire of North League Hockey.



■ **Chris Burton** is an epilepsy specialist nurse and intermediate care facilitator. He is married with two children and is a school governor at St Joseph's Roman Catholic School in Halifax.



■ **Sally McIvor** is head of adult social care operations at Kirklees Council. She is married with two children.



■ **Bob Metcalfe** is a Calderdale councillor for the Halifax Town ward and cabinet member for Adults, Health and Social Care. He is the former chair of Calderdale Council's Health and Social Care Scrutiny Panel. A retired purchasing manager, he is the chair of Trans Pennine Housing board (formerly Pennine Housing 2000). He lives in Halifax.



■ **Dawn Stephenson** is director of corporate development for South West Yorkshire Partnership NHS Foundation Trust. She is a voluntary trustee of Kirklees Active Leisure and the Dr Jackson Cancer Fund. She is married with one son and lives in Huddersfield.



■ **Sue Burton** is project director of property partnerships at the Trust. An accountant by profession, she previously worked at Leeds PCT. Sue lives in Calderdale and has one daughter.



■ **Liz Farnell** is a nursing auxiliary on ward 6 at Huddersfield Royal Infirmary. Prior to this appointment, she worked at the Calderdale Royal Hospital. She lives in Calderdale.



■ **Paul Knight** is a consultant anaesthetist and lives in Calderdale. He is married with one child.