

GP Update

LATEST NEWS FROM THE TRUST

SUMMER 2016 Number 36

Best for dementia care in UK

The Trust has been celebrating a prestigious national award for its nursing care for patients with dementia and preventing delirium.

We collected the top honour for Dementia Care at the HSJ's Patient Safety Awards in Manchester in July against seven other finalists from across the country.

The judges hailed our pioneering approach of introducing 6th form volunteer students to the ward to provide extra care, support and stimulation for our patients.



Captions

Dr Desai is a Star for families



Dr Desai receives his certificate from Owen Williams with nominator, Clinical Nurse Specialist Helen Harris, right

Dr Purav Desai, described as "a pleasure to work with" is this month's Star Award winner.

His colleague Helen Harris nominated him for the way he is with families of patients at the end of their lives.

She said: "Dr Desai is

consistently proactive with a willingness to communicate with our patients and their families. He is kind but clear and his documentation is excellent. Purav is a pleasure to work with."

She also highlighted his close working relation

with colleagues in other teams to provide the best outcomes.

She added: "He involves specialist colleagues appropriately, is respectful of their input and works well with other teams and is an excellent role model to junior staff."

Consultation ends

The consultation period for the Right Care, Right Time, Right Place healthcare proposals ended on June 24.

The findings will be pulled together and sent to the local Overview and Scrutiny Committees for further consideration.

A decision – including their responses is due to be

made by our CCG partners in October. If given the go ahead two centres of excellence at our two hospitals will be created. Calderdale Royal Hospital will become centre of excellence for emergency care and a new hospital on the Huddersfield Royal Infirmary site will be for planned care.

CQC report pending

The official report following the visit from the Care Quality Commission (CQC) in March is still pending.

Verbally we had some very positive feedback and areas for further

improvement were also highlighted and we await the full findings later this summer.

Work in response is already underway and will continue.

News Round-up



Physio Gareth Liversidge, right, with Amy Gibson & Asta Philpot from Rightarm Productions

New videos help physio outpatients

Our patients have a new series of videos to support their care and rehabilitation at home.

A series of films featuring our staff and patients are now on the physio outpatient website. They cover care in all areas such as pregnancy, patients

with knee pain, low back pain, shoulder pain, hip pain and Pilates!

The idea began when clinical lead physio at HRI, Ali Tooley, started an exercise group for those patients still on the waiting list.

The patients were given

an exercise pack, but the general feedback was that they struggled to remember how to do the exercises.

Following this, Ali suggested patients could video her which then escalated to the physio team creating their own videos for all to use.

Ali said: "So far the feedback from patients has been extremely positive and they are finding the exercise videos really helpful in making sure their technique is spot on. This is crucial for patients to see improvement in their symptoms."

New Director of Nursing

Brendan Brown has joined us from Burton Hospitals with a reputation for



transformation and changing the way in which care is delivered through new ways of working.

Upon arrival at CHFT he said: "I feel that there is unlimited potential within our Trust, evidenced through the staff's ambition to develop services and their quest for innovation, quality and experience. Delivering the best patient care is what gets me to work every day."

New heart failure clinic up and running

We have a new dedicated one stop Heart Failure Clinic where patients with new suspected heart failure will have prompt access to Heart Failure Specialist team where appropriate investigations will be carried out and a comprehensive management plan will be put in place.

This service will be in line with recent guidelines and trial data which not only clearly demonstrates improvement and reduction of mortality, but has also shows that this kind of a service is



instrumental in reducing the length of stay and readmission rates.

● Call the clinic on 01422 224310

From left: Michelle Foster, Dr Khalid Rashid, Rachael Wild, Wendy Veevers and Katie Sedman

Palace reunion for surgeon

Our surgeon was reunited with a former patient at Buckingham Palace.

Munther Aldoori went to the Palace to see his wife collect an MBE and bumped into a former patient who told him: "I wouldn't be here if you hadn't saved my life."

Colin Blair, Huddersfield University's estates director, was there to receive the MBE for 27 years of service to higher education in Huddersfield. He was operated on by Mr Aldoori in 2000 after he was



Munther, left, with Colin

admitted as an emergency with a perforated bowel as a result of Crohn's disease.

By sheer coincidence he was staying at

the same hotel as Mr Aldoori whose wife Dr Nisreen Booya was also collecting her MBE that day from Prince William.

Inpatient survey

The results of the annual Inpatient Survey 2015 are out and in most areas scored CHFT stayed the same but we are pleased to report improvements in the two key areas.

These are hand gel being easily available and privacy provision for patients.

Each year all acute and specialist NHS Trusts participate in a survey of adult inpatients. This year the survey was sent to 1,220 patients

discharged from a CRH or HRI inpatient ward in July 2015, of these 552 responded, giving a response rate of 45%

The results will be further analysed by the Trust's Health Informatics team, including a review of any comments supplied by patients. This will be reviewed by the Patient Experience and Caring Group who will be responsible for identifying any improvement work required.

FOCUS ON... Electronic Patient Records (EPR)

One of the UK's biggest deployments of an EPR system will enhance care and bring improvements for primary care.

Calderdale and Huddersfield NHS Foundation Trust and Bradford Teaching Hospitals NHS Foundation Trust have joined forces to deliver one of the country's biggest deployments of an electronic patient record (EPR) system the NHS has seen to date – bringing significant improvements for primary care colleagues.

The new EPR, Cerner Millennium is being introduced towards the end of this year. Hand-written notes will be replaced by a shared clinical record which contains medical history and a comprehensive record of care. Information is stored digitally and can be accessed by anyone involved in a patient's care, wherever they are.

For those working in

General Practice, this will advance information sharing and also improve the information the two acute trusts are able to provide when patients are discharged:

● **Health Information Exchange (HIE):** HIE offers a direct 'window' into a patient's acute record, via a link SystmOne or EMIS. This will allow GPs to review the most up to date information about any patient in their care. Information includes discharge medications, care plans delivered in hospital and any ongoing care pathways – a useful, up-to-date supplement to discharge summaries.

● **Improved discharge summaries:** Over the past year the EPR team have been working with local GPs to improve discharge summaries. Summaries will highlight the key information requested by GPs, alongside new and discontinued medications and a summary of the care a patient received.



Staff trial the central information stand, where all patient information is stored

This information will be automatically generated from the EPR record and may also include additional notes from the patient's care team.

EPR will support a step-change in how patients are cared for in hospital, offering access to a more dynamic patient information and automation of many common processes.

Features and benefits include electronic ordering of medications and diagnostic tests, with results delivered to clinicians in boxes. Patient care plans will be pre-structured to best practice standards, routine assessments will be automated to maintain a high quality, consistent patient care and clinical notes will be legible and collected in such a way

that information can be searched, interrogated and cross-referenced. It will also provide valuable information to help the Trusts improve efficiency and joined up working.

This large and complex programme is set to go live by the end of 2016, and regular updates will be sent to GP colleagues. Find out more about the programme at: epr.this.nhs.uk

Yorkshire fertility

Our outstanding assisted conception team is expanding into Bradford, Dewsbury and Wakefield. In a unique tie-in with the Bradford City Health GP Federation, we are now offering our services – with a reputation for individualised care – closer to Bradford residents' homes in the centre of the city at the Clarendon Centre.

Our team headed by Martin DeBono and Helen Marvell is celebrating its 20th birthday. Its current conception success rate is 38.6% and more than 1500 babies have been born after treatment with the team.

The team of doctors and specialist nurses offer their expertise in



Our team

both male and female fertility and place a strong emphasis on individualised and specialist care locally.

Mr DeBono, said: "Yorkshire Fertility will offer a service which is renowned for being both professional and empathetic with

a focus very much on the individual throughout. Our teams carry out personalised care from the very start and constantly involve patients in decision making about their treatment."

To contact them call 01422 224478.

Children's day surgery improves

A workforce boost for HRI's Day Surgery Unit is starting to reap benefits for children.

Three paediatric staff nurses are now in post which means there is a real focus on improving things for the children having day surgery with CHFT.

Callum Douglass, Sam Barnard and Cath Glover are on hand to

make sure, amongst other things, children are distracted from the often stressful situation of being in hospital. They also now have more opportunity to play as the team have successfully bid for charitable donations for electronic equipment like a Wii, X-Box and iPad – which are invaluable distraction tools for older children.



Trust starters and leavers

Starters:

Ziad Estephan (Ophthalmology) 01.04
Omer Sharif (Rheumatology) 04.04
Victoria Deans (Orthopaedics) 02.05
Sally Osborn (Pathology) 03.05
Konstantinos Varytimiadis

(Gastro/Enterology) 17.05
Srivasavi Dukka (Haematology) 13.06
Laurence Sutton (Radiology) 13.06

Leavers

Yogesh Kumar (General surgery) 06.04

Anurama Bondili (Obs & Gynae) 31.05
Helen Galvin (Dermatology) 22.05
Sarah Littleford (Pathology) 31.05
Piers Lesser (Anaesthetics) 05.06
Sivakumar Namaivayam (Urology) 20.06
Julio Nunez (Anaesthetics) 26.06

Waiting times update

Waiting Times Snapshot as at 30 June 2016

SPECIALTY	FIRST O/P	DAY CASE	ELECTIVE I/P
General Surgery	14	8	11
Urology	9	11	8
Trauma and Orthopaedics	9	11	11
Ear, nose and throat	11	10	13
Ophthalmology	13	11	9
Oral Surgery	12	10	—
Plastic Surgery	14	11	—
Pain Management	11	10	—
General Medicine	8	6	
Endocrinology	8		
Diabetes	8		
Respiratory Med	9	Bronch's – 6	
Gastroenterology	9	6	
Haematology	6		
Cardiology	9	Angiography – 6 Pacemaker – 6	
Dermatology	9		
Nephrology	7		
Medical Oncology	1		
Neurology	9		
Rheumatology	8		
Elderly Medicine	5		
Paediatrics	8	—	—
Gynaecology	5	9	10

Radiology waiting times as at end of June 2016

Please note the waiting is the same at both sites unless the procedure is just site specific.

	Cross Site	HRI	CRH
MRI	4 TO 5 WEEKS		
CT	4 WEEKS		
Ultrasound – general	3 TO 4 WEEKS		
Ultrasound - Musculoskeletal	3 TO 4 WEEKS		
Ultrasound - Vascular	3 TO 4 WEEKS		
Fluoroscopy - Upper GI	6 WEEKS		
Fluoroscopy Barium Enema (not performed at present)			
Nuclear Medicine- Bone		4 WEEKS	
Nuclear Medicine- Cardiac		9 WEEKS	
Nuclear Medicine- Others		6 WEEKS	
Mammography	NO WAITING TIME		
DEXA Scans	6 WEEKS		

Key to main waiting times update

FIRST OP = GP Referred (routine) First Outpatient Attendance. Times shown are maximum wait times (in weeks) as at end June 2016.

DAY CASE AND ELECTIVE INPATIENT

Times shown are average wait times (in weeks) from Referral to Treatment (Outpatient wait times are included within this figure) for June 2016 admissions.

Key contacts

Surgery and Anaesthetics

Divisional Director –
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Assistant Divisional Director
– Kristina Rutherford
01422 223523

Medical

Divisional Director –
Ashwin Verma
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017766 905553

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Divisional Director –
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