**Volunteer - Eye Clinic Support Assistant**

Are you friendly and caring? Can you be the first point of contact for people with sight loss?

We are looking to recruit a team of volunteers to help us extend our support services across new areas. The Eye Clinic Support Assistant volunteer role involves talking to patients within the eye clinic waiting areas, providing information on the services RNIB offers and taking their details, if required, to make a referral to our Eye Clinic Liaison Officer. Volunteers in the hospital play a really important part in letting patients know that there is emotional and practical support available for them and that they are not alone.

About RNIB

RNIB provides free practical and emotional support for anyone living with sight loss. For further details visit our website at [www.rnib.org.uk](http://www.rnib.org.uk).

What are we looking for?

RNIB is looking for caring and empathetic volunteers who would like to offer support to visually impaired people within their local eye clinic.

Practical considerations/requirements

* Strong communication skills and understanding nature
* Minimum of one 3-hour volunteering shift, per week (Monday-Friday)
* Volunteers must be 18+ due to hospital policy
* Previous knowledge or experience of sight loss is not necessary
* Ideal for older people, university students, visually impaired people or individuals seeking employment.
* Enhanced DBS check and references required

Support and training

Volunteers are fully supported throughout their role; with an induction, shadowing sessions and on-going training as needed, as well as regular contact with a Volunteer Coordinator. Out of pocket expenses are also paid.

Interested? In the first instance please email ask.recruitment@cht.nhs.uk