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Calderdale and Huddersfield **NHS**

NHS Foundation Trust

TrustNews



THIS are the champions: page 4

YOUR STAFF NEWSPAPER

MAY 2016

Award winner Barry driving up standards

Our Star Award for this month has been presented to Barry Ackroyd – Community Driver Transport Services. Here's why Lorina Cragg nominated him:

"Barry goes above and beyond his role every day. He is always extremely polite, helpful and professional. He has such a lovely way with patients and everybody loves him. He recently helped a lady who had fallen on the shuttle bus and cut herself badly.

"He applied pressure to the area and kept it applied and sat with her until she arrived in A&E. He then came back at the end of the shift to see if she was ok. He dresses up every Christmas as Santa, whilst driving the shuttle bus. He takes the time to make people feel special, without realising just how special he is himself."

Winner: Barry receives his award from Chief Executive Owen Williams



Palace reunion with grateful patient



OUR SURGEON Munther Aldoori in reunion with a former patient at Buckingham Palace MBE ceremony.

Our surgeon went to the Palace to see his wife collect an MBE and bumped into a former patient who told him: "I wouldn't be here if you hadn't saved my life."

Colin Blair, Huddersfield University's estates director, was there to receive the MBE for 27 years of service to higher education in Huddersfield.

Dr Munther Aldoori, left, with Colin Blair

He was operated on by Mr Aldoori in 2000 after he was admitted as an emergency with a perforated bowel as a result of Crohn's disease.

By sheer coincidence he was staying at the same hotel as Mr Aldoori whose wife Dr Nisreen Booya was also collecting her MBE that day from Prince William.

Welcome to the Trust

This year, we are welcoming two new senior members to the team.



Ian Warren, above, is our new Director of Workforce and Organisational Development. He is currently the Director of HR and Organisational Development at United Lincolnshire Hospitals NHS Trust.

He said: "I am really excited at joining the Trust at such an important time, with Public Consultation under way. With the NHS facing ever-increasing challenges, it is clear that we all need plans to deliver improving patient care. I am convinced that the plans for the Trust will successfully deal with this, and I look forward to joining the team."

Brendan Brown, below, is our new Director of Nursing and joins us from the Burton Hospitals where he had been Director of Nursing since February 2013. He is also Chief Operating Officer and Deputy Chief Executive.

He has a background in acute medicine, oncology and specialist palliative care, and attained a Masters with distinction at the University of Nottingham.

Upon his appointment, he said: "I'm looking forward to joining the team at CHFT at what is an exciting and challenging time for the Trust and have been incredibly impressed by energy and passion of the staff I've met so far."



Important changes to Trust News

THIS is the last time Trust News will be available in a paper version.

It's been around in its current form for at least 10 years and in black and white before that when it was called the Trust Informer.

However, it's time to move with the times.

CHFT Weekly – which comes out in email every Thursday – now gets between 2,000 and 3,000 hits every week so colleagues are getting more news, more often.

Your feedback also tells us many of you are reading your Trust News via the online version which appears as an important notice every month on the intranet. And we hear that many paper copies are sitting unopened and unread.

Printing costs more in cash and trees so, after this edition and honouring our commitment to being green the four-page monthly Trust News, will be available online only.

We are always looking for new ways to communicate with colleagues so if you've got a good idea contact chft@cht.nhs.uk

**Regards
All in Comms.**

INSIDE THIS ISSUE

- Marathon triumph P2
- Reward for Catering Team' work P2
- New ISS uniforms P3
- Improvements in children's day surgery P3
- Hello My Name is... P3
- Feedback P4

compassionate
care



RCTP – 'I want to know what it all means'

AROUND 50 colleagues came along to the first HRI staff information drop-in session about proposed changes to health and community services.

Many attendees wanted to know more about what the changes meant, including Physiotherapy Practitioner, Gail Richardson who said: "I've come along to find out more, not only because I live here, but I work here too and want to know what it may mean for my job".

The RCTP is now available here www.rightcaretimeplace.co.uk, and it's quicker and easier to submit your views online.



Physiotherapy Practitioner, Gail Richardson

Meet Angela Hope...



Angela Hope has joined the Trust as lead for Clinical Skills and Simulation and will be working three days a week.

Angela's role is to develop the clinical skills/simulation facilities and training across the Trust. Angela trained as a nurse at Calderdale and went on to become a senior ward sister.

She has always had a keen interest in simulation and skills and went on to become a lecturer in the subject at Huddersfield University and more recently in Australia.

Award for Kate



Chef Michel Roux, right, presents the award to Kate

Kate Granger, the HRI-born amazing doctor and the founder of the successful "Hello, my name is" campaign, won a Special Achievement Award at The BMJ Awards 2016 in London last week.

Kate, whose experiences as a patient with cancer led to the campaign, was the first recipient of this one-off award.

Her campaign now has 42,000 Twitter followers globally and Trusts across the country including CHFT have now adopted it.

Dr Granger was joined by doctors and teams who have excelled in their fields, such as anaesthesia, diabetes, cancer care, cardiology, clinical leadership, dermatology, and gastroenterology.

Huge turnout for EPR launch

"WE MUST invest in time before go-live... It is too late afterwards."

That was the clear message ahead of this year's EPR launch.

Our deputy director of nursing and transformation Jackie Murphy and paediatrician Dr Alistair Morris told a packed meeting the key to successful Electronic Patient Record (EPR) launch is in the preparation.

There was a huge turnout of colleagues from all areas in the session in the Learning Centre at HRI, with around 150 people attending. The new EPR 'good to go' passport - which will record preparation activities including training and testing - was introduced to an audience who had been issued with "boarding pass" - style invitations.

Alistair said our effort, working jointly with Bradford Teaching Hospitals, was a first for the country. He also said training would take place over an 8-week period, for doctors, nurses and other system users and would be around a day each. There would be a full dress rehearsal before the actual 'Go-Live'.

Jackie Murphy, said the run-up to launch needed the same level of commitment as a CQC inspection and that had to begin now. Champions to head up each team, who would be known as 'EPR Friends' are needed in each department, who will support colleagues. Our launch will learn lessons from other launches in the UK and in the USA taking the best of



each and applying it in our Trusts.

Passports to record preparation activities will be issued to wards and departments and stickers will be added to them as each stage is completed. The process starts with:

- basic training on computer usage for anyone who needs it
- an audit of the laptops and IT equipment to identify gaps and so everyone has access to the equipment needed by go-live day.

SMEs (subject matter experts) from the EPR team are acting as points of contact covering up to five wards and departments each.

System demonstrations will also be available in Simulation Centres and in wards and departments.

Below: Alistair Morris at the EPR Passport launch



In safe hands

COLLEAGUES from across the Trust were out in force supporting World Hand Hygiene Day on May 5th.

The focus this year was to "See what's on your hands" with the message that hand hygiene supports safe surgical care and to practice hand hygiene for surgical patients from admission to discharge.

The day aimed to encourage hand hygiene for surgical patients from the admission of a patient to their discharge.

Around 313 million people undergo surgery every year worldwide.

The Orthopaedic Team at HRI



International Nurses Day



Our medical division nurse leaders celebrating Nurses Day 2016



#thankanurse was trending big style on International Nurses Day on May 12 (the anniversary of Florence Nightingale's birthday).

Our nurses joined in the spirit providing tea and cakes and celebratory bunting for their patients to make their day extra special and in return our patients joined the tweet fest with some lovely comments. Fab day to a fab profession.



#hello my name is... Helen Barker

Originally from Middlesbrough, Helen has lived in Bradford for over 30 years having met and married a Bradford lad. She has two grown-up children, a daughter who lives in London and a son.

What is your position?
I am the Chief Operating Officer.

Tell us about your career background?
I have worked in the health service since I left school at 17 to become an orthopaedic student nurse. Having worked for several years in orthopaedics I moved into theatres where I then commenced my management career at Airedale. Theatre rapidly expanded to waiting list, day case and endoscopy management followed by an unexpected time as the Divisional Director which really cemented my career path.

What are the best bits about your job?
Being able to work with so many creative and enthusiastic staff. I love being able to walk around wards and departments, saying hello to people and listening to their stories, and being able to help to shape local services, using my own experiences and energy.

What is the highlight of your career so far?
In my first role as a Theatre



manager in Airedale I led a change programme that amalgamated our internal and external porters with support workers training them to be generic support staff. Using the NVQ structure they all progressed with 5 of the original team using this as the step to ODP training and are now qualified practitioners.

Sum up your role in three words?
Complex, challenging and energising

What did you want to be when you were growing up?
I decided I wanted to be a nurse when I was 11 years old
Who is your hero/heroine and why?
This might sound unimaginative but my hero was my dad. Originally a Captain in the Merchant Navy he became successful in his second career in social services through

hard work and determination. He was always approachable to those who worked with him, never asked others to do something he wouldn't do himself and really helped me navigate my early days as a manager. We lost him four years ago but I can often be found talking to his photo when I just need to take time to work something through.

When you are not at work how do you relax?
I enjoy walking, but only between shops where I can indulge my love of shoes and can also be seen in the local beauticians deciding yet another colour combination for my nails.

What is your favourite place?
My son says my favourite place is work but actually it's probably Southern Spain where I have many many happy memories

What would people be surprised to know about you?
My guilty pleasure is reality TV, with Saturday nights only complete when I can watch Strictly followed by the X-Factor!



Helen during her training

Improvements in children's day surgery

A WORKFORCE boost for HRI's Day Surgery Unit is starting to reap benefits for children.

Three paediatric staff nurses are now in post which means there is a real focus on improving things for the children having day surgery with CHFT.

Callum Douglass, Sam Barnard and Cath Glover are on hand to make sure, amongst other things, children are distracted from the often stressful situation of being in hospital. They also now have more opportunity to play as the team have successfully bid for charitable donations for electronic equipment like a Wii, X-Box and iPad – which are invaluable distraction tools for older children.

You can read more about what POD do on their website: www.podchildrenscharity.com



Sister Lee-Anne Oddy, right, with the HRI Day Surgery Team

HRI Catering Team's reward



THE WHOLE of the HRI Catering Team are now fully qualified in their Level 2 Food Safety in Catering awards – going one step further than technically required.

Director of Planning, Performance, Estates and Facilities Lesley Hill presented their certificates saying: "I hope it goes some way to give recognition for all the hard work the whole team put in to making sure our patients have a wide range of meal choices - prepared to the highest standards."

New range of ISS uniforms on show

ISS colleagues at Calderdale have been strutting their funky stuff showing off a new range of uniforms being rolled out across their organisation.

The fashion show, held in Ingleton Falls restaurant, was an opportunity not only to showcase the new uniform, but also to thank colleagues for their efforts around the CQC visit.

ISS General Manager Tracy Rawcliffe said: "The uniform is being rolled out through the whole of the ISS business which is massive operation and Calderdale are looking to fully roll out in 2017."

The ISS team look after cleaning, portering, catering (both patients and retail), security, switchboard, reception, car parking and linen services at CRH.



Marathon triumph



STOMA nurse Paula Pickersgill has completed her first ever London marathon in 4 hours 32 mins, fundraising for our two local hospices Kirkwood and Overgate.

She said: "The crowds give you such a lift and when you see someone you know it's just lovely. She stands to raise £1,500.

Retirements special – farewell after 96 years

Alison Edmondson has retired

ALISON EDMONDSON, Staff Nurse, has retired after first joining the Trust way back in 1976 - 40 years ago!

Her nursing roles have included working in Orthopaedics, A&E, and ICU, before spending the last 8 and a half years working in the discharge lounge leading up to her retirement.

Alison is also a qualified midwife, and in 2007 completed a return to practice at Bradford University.

Her colleagues threw a gathering for Alison as she bid farewell.

Alison said: "The way I plan to spend my retirement is with my family."



Above: Alison Edmondson, Below: Kathryn Johnson and colleagues



Best wishes to Kathryn

Best wishes to Kathryn Staff nurse, Kathryn Johnson, has retired after 30 years working at the Trust. Her roles have included time spent working as a staff nurse at St Luke's Hospital in Huddersfield, alongside her time working at both HRI and CRH.

Her colleagues organised a get-together on the ward and she was presented with a large bouquet of flowers, and posters on the walls read: "See you soon" and "She will be back" as Kath plans to return to do a few shifts here and there in the future.

In her retirement, Kathryn told us: "I plan to go on a few more holidays with my family and keep up to my hobbies such as walking."

Right: Liz Bishop receives flowers from colleagues



Farewell to Liz

Sister Liz Bishop from the Children's Ward at CRH has retired. After starting as a mature student nurse on 18 June 1990 at HRI, she qualified in 1993 as a Registered General Nurse. She said: "I will miss working with the

great team in Paediatrics and all the other staff and patients I met along the way, but look forward to a new chapter in my life and hope I have left a positive legacy within the Trust." After working at Pinderfields on a General Female ward for 3 months she applied to come back to HRI to work in paediatrics which was her passion. She then went

on to study for her Registered Children's Nurse Qualification at Leeds and returned back to HRI children's ward following this. "I feel it is time to retire now and put my energy into spending more time with my 6 grandchildren. My husband Peter retires in August and we intend to have some holidays away as doing all the other things we are involved in."

Amazing comeback wins trophy for THIS



THIS have clinched the trophy at the annual Leeds NHS 5-a-side at Powerleague Leeds Central. The £10 per team always goes to charity.

The team launched a stunning recovery to come back from two down virtually from kick-off to win it with three goals in three minutes in extra time.

Proud coach Julian Bates said: "They looked beaten but there was a remarkable showing of resilience and working together to get results."

The team celebrates its trophy win

Big Brief

In May at the Big Brief there was a round-up from the last full financial year as well as a look ahead to 2016/2017.

Financial update

- We ended the financial year end 2015/16 at the predicted level of around £21m in deficit
- For this new year (2016/2017) we have received an £11m one-off payment from the Department of Health to help us have a smaller deficit
- We must keep the deficit below £16m
- Key to this will be reducing spend on agency staff. Last year it was £20m – around £1.7m a month!

Cost Improvement Programme (CIP)

- Fabulous result last year with almost £18m saved
- Our target for this year is £14m - already identified around £12m
- Looking for ideas as to how we might achieve more savings from colleagues
- These savings will be key to staying us on track financial

Contact communications: chft@cht.nhs.uk if you have ideas

June's Big Brief

The next session will be on Thursday 2 June at 1.30pm at both sites:

HRI Learning Centre, Discussion Room 1

CRH Learning Centre, Medium Training Room

Feedback *

It was necessary for us to call for an ambulance to attend to my father and the two crew members who attended, Gavan and Rachael, were absolutely wonderful. The episode was clearly very distressing for my dad but, within minutes of their arrival on the scene, their calmness, kindness, thoroughness and reassurance had my dad smiling again. They were so impressive and I thank them again for their professional excellence.

My father was admitted to CRH age 90 and very poorly. The nursing staff on every shift could not have been kinder, more sensitive or cared more for my wonderful Dad or for my two sisters and me. The doctors ensured he was not in pain and his pain relief was monitored at regular intervals. CRH and the NHS should be proud of the commitment, competence and dedication of the teams who work on Ward 2D

@HelenKBarrow: @CHFTNHS Huge thanks to ALL staff on Wd19 for making a diff situation easier Stephanie, Michelle Orthop SHO, Dr Greenwood & many more

*tweets and emails about us from the past month.

TrustNews is the staff newsletter all about you. Please let the communications team have all your success stories and good news – e-mail to Heidi.hawkins@cht.nhs.uk or 'phone 01484 355 253. The deadline for the next edition is Friday June 10.