

Annual Report Summary 2023-24



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Chief Executive's Foreword

Welcome to our Annual Report for 2023-2024.

As we reflect on the past year, we do so with a sense of pride and gratitude for the unwavering dedication of our colleagues to deliver compassionate care, in what has been a very challenging year in so many ways.

From our clinical teams to colleagues in our support services, everyone has played a pivotal role in supporting the health and wellbeing of the population we serve.

Our colleagues, volunteers and partners have helped us through a very challenging winter, amidst a backdrop of national industrial action.

Through it all, we have continued to uphold our core values and have embedded the principle of One Culture of Care throughout our organisation.

These values have helped us to navigate the challenges of the current NHS landscape, as we strive to provide the highest standards to every patient we care for.

Despite the challenges we have faced, we have remained steadfast in our pursuit of transformation, innovation and improvement.

We have embraced new technologies and adapted our services to meet the evolving needs of our communities. Through initiatives focused on quality improvement and patient safety, we have continued to enhance the overall experience and outcomes for our patients.

This year has been marked by innovation, from using artificial

intelligence in radiology to help speed up lung cancer diagnoses, to the introduction of a new surgical robot in our operating theatres. We also introduced a first-of-its-type robotic dispenser in Pharmacy.

We have sustained significant performance improvements in many areas. Our cancer performance has been excellent this year and has been recognised several times nationally in the media. Indeed, in August 2023, data from NHS England showed that we were the only Trust in the country to be meeting all top four cancer targets, which we continued to do throughout the year.

The quality of the care we provide was recognised this year by the Care Quality Commission who rated our maternity services as good following an inspection in June. The rating reflects the hard work and dedication of all our colleagues delivering maternity services and is even more profound given the national recruitment pressures in maternity.

We recognise that we do not act alone, and we are proud to work as a partner in the wider West Yorkshire Integrated Care System. Through partnerships with local authorities, community organisations and other healthcare providers in both Calderdale and Kirklees, we have worked collaboratively to address health inequalities and provide care in the most appropriate place.

The impact of our teams extends far beyond our immediate communities. Through working in partnership as part of the West Yorkshire Association




Chief Executive
Professor Brendan Brown

of Acute Trusts, we have just completed the refurbishment of Ward 11b at Huddersfield Royal Infirmary, which now cares for acute oncology patients from Mid Yorkshire Teaching NHS Trust.

As we look to the future, we do so with optimism. The road ahead may be challenging, but we have much to look forward to.

We recently opened our brand-new A&E building at Huddersfield Royal Infirmary to our patients. A huge amount of work has gone into the planning and development of this purpose-built facility, which will make a real difference to the people of Huddersfield and beyond.

Our ambitious transformation plans for Calderdale Royal Hospital will move at pace over the coming year – starting with the completion of our state-of-the-art Learning and Development Centre in the summer.

The Centre will be more than just a building – it marks our commitment to excellence, innovation and most importantly, to our colleagues. The Learning Centre is an investment in our greatest asset – our people. By giving our colleagues the tools they need to learn, grow and develop, we also ensure our patients continue to receive the highest standards of care.

This year will also see the start of the construction of a brand-new multi-storey car park, which will significantly improve parking provision for patients, visitors, and colleagues, beginning this autumn.

When the car park is completed, work will begin on a new clinical building, including new adult and children's Accident and Emergency (A&E)

departments, as well as ten new inpatient wards.

We do need to deliver all this in a way that is financially sustainable, and that will require us to think more about efficiency than we ever have before. I know that our talented teams will embrace the challenge, and as ever, look for opportunities to do things differently where it makes sense to do so.

Finally, I would like to extend my heartfelt thanks to all colleagues across the Trust who make up #TeamCHFT for their hard work, dedication, and resilience throughout the past year. It is a privilege to lead such a remarkable team.

Statement from Chair of the Board

Thank you for taking the time to read our Annual Report.

It gives me great pride to reflect on what has been a year of incredible achievements for #TeamCHFT. This past year, the NHS celebrated its 75th birthday, which is particularly poignant given the difficulties the NHS has faced over recent times.

As our Chief Executive Brendan describes in his statement, this year has not been without its challenges. Yet amidst those challenges, I have witnessed first-hand our colleagues' unwavering compassion, determination, and grit, as they have continued to provide the best possible care for our patients.

From the Trust's 'unsung heroes' to initiatives to speed up cancer diagnoses – this year we have received lots of positive national broadcast and media coverage, shining a light on the widespread innovation across Calderdale and Huddersfield NHS Foundation Trust (CHFT) that demonstrates that, even when times are tough, we remain at the cutting edge and keep on delivering for our communities.

There has been much to celebrate this year, demonstrated by the record-breaking number of nominations received for our colleague awards, which were held in November. It was a real highlight of my year to hear so many inspiring and uplifting stories on the night and to have the opportunity to visit those teams and hear about their future plans.

Our teams have again gained national recognition for their work to dramatically reduce waiting lists, being shortlisted in the prestigious Performance Recovery category at the Health Service Journal Awards in November. Thanks to a co-ordinated

effort across several CHFT teams, we managed to turn one of the longest waiting list backlogs in the country to one of the shortest - and in record-breaking time.

Our pharmacy colleagues have spent the past year successfully rolling out a first-of-its-type electronic controlled drugs register. This new technology not only speeds up the prompt administration of pain medicines to patients, but it also improves compliance with controlled drugs regulations. The Board also had the opportunity to visit the pharmacy at Calderdale Royal Hospital to see the new robot first hand as the team prepared for it to go live.

Alongside our partners, our community teams are working harder than ever to treat people in their own homes to prevent avoidable admissions and support discharge from hospital. This important work allows patients to get hospital-level care at home safely and in familiar surroundings, helping speed up their recovery, while freeing up hospital beds for patients that need them most.

Our colleagues are our greatest asset, and it is important that we embed the principles of One Culture of Care to enable our people to thrive. That's why this year we introduced a new workforce psychology service to support our colleagues' mental health and wellbeing.

The Board was pleased to see the improvements in this year's staff survey and looks forward to seeing the sharing of good practice between teams and divisions.

I would like to thank all our colleagues, our Board of Directors, our Governors and our volunteers for their incredible hard work, dedication and compassion throughout the year. I am proud to work alongside them.




Chair of the Board
Helen Hirst

Our Twelve Months Highlights 2023-24

April 2023

A single point of contact service for Calderdale Community District Nursing teams was introduced to improve patient experience.

It has freed up time for district nurses to focus on patient care, rather than spending time dealing with answer phone messages and administration.

Picture: Chloe Knott, Angela Wallace, Suzanne Brooke and Mark Anderton, who are part of the single point of contact team



May 2023

Our Radiology Team were featured on the BBC National News, as their work on using Artificial Intelligence (AI) to dramatically speed up lung cancer diagnoses was featured.

Previously it would take seven days to report on a chest x-ray for suspected lung cancer, but now, in some cases, it takes just seven seconds.

Picture: AI Project Lead, Imran Majid, behind the camera on the left and Consultant Radiologist, Nikhil Bhuskute, right



June 2023

Saw the first robotic surgical procedure carried out at CHFT by Miss Tamsyn Grey.

Patient Ken Idle had part of his bowel removed by Miss Grey using a Versius robot (which was also the first in Yorkshire). Ken was home within 48 hours, rather than the usual five days for non-robotic procedures.

He said: "I have had excellent care I could not fault in any respect. It has been brilliant. Top notch."

Picture: Sean Henderson, Tamsyn, Mr Idle and Ibrar Hussain



July 2023

BadgerNet electronic patient records was launched in our Neonatal Unit in July.

The system was specifically developed for neonatal requirements and supplements our existing Badger system. Time saved on handwritten documentation, particularly by nursing staff, has reduced workload, so there is more time to care for babies and their parents on the unit.

Picture: Members of the Neonatal Unit on the day of the launch



Our Twelve Months Highlights 2023-24

August 2023

In August we were shortlisted for the 2023 HSJ Awards for our work to cut hospital waiting lists for treatment.

After the pandemic, we had managed to turn one of the longest waiting list backlogs in the country to one of the shortest - and in record-breaking time. Tim Briggs CBE, National Director for Clinical Improvement and Elective Recovery for NHS England, hailed the efforts as “phenomenal” in a visit to the Trust earlier in the year.

Picture: Our theatre team from Huddersfield Royal Infirmary



September 2023

In September our first cohort of Associate District Nurses started University – in a first for Calderdale.

They were the first of their kind within the district and had been in development posts to learn the role and wider divisional work prior to starting their District Nurse Msc Specialist Practitioner courses at University.

Picture: Our theatre team from Huddersfield Royal Infirmary



October 2023

In October we shared how Consultant Neurologist, Dr Marc Randall, was already having a positive effect as he joined us from Leeds Teaching Hospitals to support our Neurology Service.

It forms part of The West Yorkshire Association of Acute Trusts (WYAAT) collaboration across hospitals in West Yorkshire and Harrogate to deliver care and services to patients in the region.

Picture: Marc stood in the main entrance of Calderdale Royal Hospital



November 2023

In November the Children's Speech and Language Therapy Team saw a fantastic outcome for a young man they had been working with throughout his childhood and adolescence, as he finally found his voice.

Ted is now using a communication aid to communicate in his everyday environments thanks to Speech and Language Therapist, Rosie Gammack. She facilitated multi-disciplinary team working with Ted, his family, children's therapies colleagues in the Occupational Therapy Team, his school staff and the specialist local centre for Alternative and Augmentative Communication (AAC)

Picture: Ted using his Eye Gaze 2



Our Twelve Months Highlights 2023-24

December 2023

Christmas Day saw another national TV appearance – this time on Sky News, which filmed a pre-recorded package about how hospitals can use technology to speed up the diagnosis and treatment of cancer.

We showcased a snapshot of various innovations to improve cancer performance implemented at the Trust, including our surgical robot, capsule sponge procedure used in the treatment of Barrett's Oesophagus, and the use of artificial intelligence in radiology

Picture: Patient Jean Bellenger, pictured with Physician Associate, Claire McDonald, who was at the hospital for a capsule sponge procedure

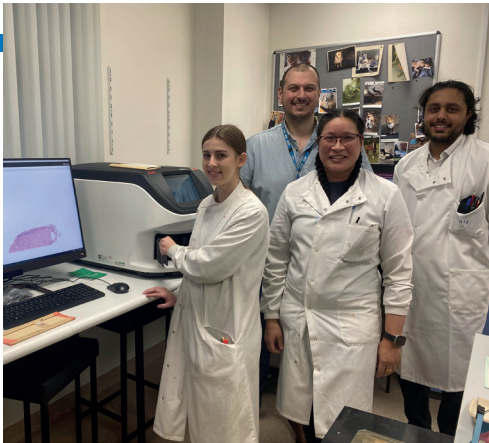


January 2024

In January our cellular pathology department launched a new digital pathology system, as part of a national pathology collaborative involving all our regional Trusts.

There is the potential for digital pathology to help reporting of cases, and improving patient care as we can share the images electronically with other clinicians for Multi-Disciplinary Team meetings, second opinions and educational purposes.

Picture: Katy Bruffell, Takis Kalogeropoulos, Yen Lee and Mandeep Dhesi by the scanner



February 2024

In February 12-year-old Barney stole the show at our first-ever Children and Young People's Mental Health summit.

It was to mark Children's Mental Health Week, and was hosted by Paediatric Mental Health Liaison Sister, Angie Salmons, and Consultant Nurse for Mental Health, Ian Noonan. Along with colleagues and external partners they explored the visions for Children and Young People's Mental Health at CHFT.

Picture: Barney, with his mum and Angie Salmons in front of an information stand



March 2024

In March our Communications Team colleagues celebrated winning a prestigious NHS Communicate Award.

'We are #TeamCHFT' was an emotional, day-in-the-life film shot over three days and aimed to show a realistic picture of what it's like to work for the Trust. It was created without using a single word. The team were joint winners in the Best Use of Digital Communications and Engagement category.

Picture: Our Communications Team. Left to right: Meg Litjens, Jacqui Booth and Amy Campbell

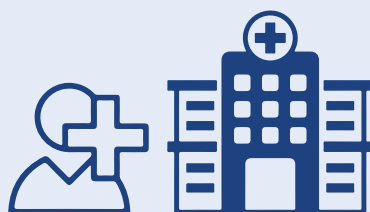


Financial Statement

2023-24

The total operating income for the CHFT Group in 2023/24 was £574.281m.

2023/24 Operating expenses	£'000	%
Staff costs	371,759	65%
Drugs	45,822	8%
Clinical supplies and services	35,678	6%
Premises, equipment and transport	76,704	13%
Legal and risk	16,199	3%
Other operating costs	28,119	5%
Total	574,281	100%



Operating income for 23/24 - Pound Split



67p

Staff
Costs



13p

Premises, equipment
and transport



3p

Legal Risk



5p

Other Operating
Costs and
Depreciation



6p

Clinical Supplies and
Services



8p

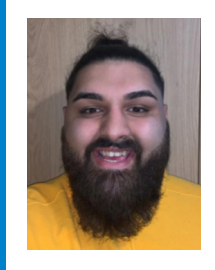
Drugs



Trust Membership

If you would like to find out more about the work of your local hospital and community services why not become a member

Daman's a member of our Trust. Want to join him?



Membership is free and open to everyone who is 16 and over.

“ I signed up to be a member after working at the trust on a student placement during the pandemic. I saw some of the amazing efforts staff went to for patients, so thought it would be a small way of giving something back. ”

Daman



Call us:
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Scan the
QR Code:

E-mail us:
membership@cht.nhs.uk

YOU MAKE AMAZING THINGS HAPPEN

for people in our hospitals and communities



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Calderdale and
Huddersfield
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