

Department of Gastroenterology

The Inflammatory Bowel Disease Team

Telephone and Email Advice Service

Helen Roper, Lynne Mansfield and Mohammed Allah-Ditta

The purpose of this service is to provide advice and support for patients diagnosed with IBD (Crohn's disease, ulcerative colitis and proctitis) who attend Calderdale and Huddersfield NHS Foundation Trust.

This service is for none emergencies and is available Monday to Friday 8am - 5pm.

If you need:

- Information
- Support
- Advice

In order to contact the Inflammatory Bowel Disease Team please ring the Appointments Centre and book a Telephone Clinic Appointment with the IBD Team 01484 355370

For repeat prescriptions for immunomodulator medication or requests for blood forms only please TEXT 07824 408 435

We no longer pick up voice messages on this number

For General Enquiries please email: ibd.nurses@cht.nhs.uk

***Remember not to send confidential information by email.
Please use your initials and hospital number when contacting us.***

How telephone clinics work?

The change from our Advice Line to Telephone Clinics is in line with our new Electronic Patient Records. When you ring, the appointments staff will take your details, book you into a telephone clinic within two weekdays and give you a time when we will call.

We will call you at the appointed time. If you are unable to be contacted we will try again at the end of the clinic.

If we are unable to contact you on two occasions the clinic will be marked as a DNA.

If you continue to have a problem please call to make another appointment.

Who can use the telephone clinics and email service?

The service is available to all patients diagnosed with IBD who attend Calderdale and Huddersfield NHS Foundation Trust.

Your relative may also call with your permission, however confidential issues will only be discussed with you.

The IBD Specialist Team can:

- Offer advice on all aspects of your condition and treatment.
- Work closely with your GP, consultant and others involved in your continuing care, and keep them informed.
- Provide IBD medication advice.
- Provide support for you, your partner and your family.
- Identify sources of practical help to enable you to help yourself.
- Health promotion.
- Put you in touch with local support groups and networks.

Useful addresses

Crohn's and Colitis UK
4 Beaumont House
Sutton Road
St Albans
AL1 5HH
www.crohnsandcolitis.org.uk

CORE
3 St Andrews Place
London
NW1 4LB
Email: info@corecharity.org.uk

National Osteoporosis Society
Camerton
Bath
BA2 0PJ
Email: info@nos.org.uk

IA
The Ileostomy and Internal Pouch Support Group
Peverill House
1-5 Mill Road
Ballyclare
BT39 9DR
Email: info@iasupport.org

Useful telephone numbers

Appointments Centre
08000158222

Endoscopy HRI 01484 355868
Endoscopy CRH 01422 223920

Yorkshire Smoke Free
www.yorkshiresmokefree.nhs.uk
from landlines: 0800 612 0011
from mobiles: 0330 6601166

If you have any comments about this leaflet or the service you have received you can contact :

Inflammatory Bowel Disease Team
Huddersfield Royal Infirmary
via Switchboard on 01484 342000

www.ibd.nurses@cht.nhs.uk

www.cht.nhs.uk

If you would like this information in another format or language contact the above.

Potřebujete-li tyto informace v jiném formátu nebo jazyce, obraťte se prosím na výše uvedené oddělení

Jeżeli są Państwo zainteresowani otrzymaniem tych informacji w innym formacie lub wersji językowej, prosimy skontaktować się z nami, korzystając z www. danych kontaktowych

ਬ ਤੁਸੀਂ ਇਹ ਜਾਣਕਾਰੀ ਕਿਸੇ ਹੋਰ ਪ੍ਰਾਚੂਰ ਜਾਂ ਭਾਸ਼ਾ ਵਿੱਚ ਲੈਣਾ ਚਾਹੁੰਦੇ ਹੋ,
ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ਉਪਰੋਕਤ ਵਿਭਾਗ ਵਿੱਚ ਸਾਡੇ ਨਾਲ ਸੰਪਰਕ ਕਰੋ।

اگر آپ کو یہ معلومات کسی اور فارمیٹ یا زبان میں درکار ہیں، تو
برائے مہربانی مندرجہ بالا شعبے میں ہم سے رابطہ کریں۔

"إذا احتجت الحصول على هذه المعلومة بشكل مغاير أو مترجمة إلى لغة مختلفة فيرجى منك الاتصال بالقسم
المذكور أعلاه"