



Highlights and achievements from 2017/18

CHFT IN NUMBERS 2017/18



We cared for **116,000** men, women and children as inpatients (stayed at least one night) or day cases



There were also over **600,000** outpatient attendances



over **150,000** accident and emergency attendances



and almost **5,000** babies delivered



There were some **277,000** adult services contacts by our community teams



as well as **236,000** contacts with our therapy services



Our **6,000** colleagues provide compassionate care from our two main hospitals, the **Calderdale Royal Hospital** and the **Huddersfield Royal Infirmary**, as well as in our community sites, health centres and in our patients' homes.



Foreword from our CEO and Chair

We are going to start by hailing the past 12 months as the year of real Compassionate Care.

(Just a month ago our latest CQC inspection results came out and the Trust made the deserved step up to a “good” rating from “requires improvement”. This came technically too late for this summary which is 2017/18 but it is too significant to miss out.)

As we have said before our Trust has our Four Pillars of Behaviour which are; we put the patient first; we go see; we do the must dos and we work together to get results.

Whether you work in one of our hospitals or in our numerous community locations it is our collective belief that, in providing Compassionate Care underpinned by the application of our Four Pillars, we are bound together making the difference for the local people we serve.

As ever it's been a very busy NHS year made tougher by the very hard winter yet we are pleased to report back that we have been top of the league for delivery of the three core NHS Constitutional patient targets: referral to treatment times, the emergency care standard of waiting four hours or less in A&E and cancer referral times.



Chair Philip
Lewer and CEO
Owen Williams

Also, after a huge amount of collective hard working this past year, we now have an Electronic Patient Records system – a huge transformation which puts us at the forefront of hi-tech supported healthcare.

Of course, there still remains much to do. Finances continue to present ongoing challenges and extra work by us and our partners has been required for the reconfiguration process as we move towards reshaping how we deliver our care locally in our hospitals and communities.

So, a very brief summary and in conclusion, much to look forward to, and much work ahead.

May our commitment to providing Compassionate Care at CHFT and with our partners continue to deliver for our patients and their families.

Owen Williams Philip Lewer

Owen Williams and Philip Lewer*.

** Philip Lewer succeeded Andrew Haigh who left us after seven years as Chair on March 31, 2018. We wish Andrew all the very best and welcome Philip to CHFT.*

Highlights of 2017/18

Children's Services video, right; EPR in action, below



Again, we excelled as a Trust which never stands still – always looking to enhance the services and care we provide for our patients. Here's a roundup of some outstanding moments from 2017/18:

- Children's Services accredited. This was a huge achievement and recognition for everyone providing paediatric care. A film starring youngsters as doctors and nurses was hailed as a trail-blazing approach to make coming into hospital less scary for our young patients.
- We jumped into the top tier of training Trusts after hosting three days of exercises for Ophthalmology students. Known as OSCEs they provide eye specialists of the future with vital practice with patient conditions and experiences and we were thanked by the Royal College of Ophthalmologists with flowers.

- Our new Discharge Team was the overall winner of our annual staff awards – Celebrating Success 2017. Working closely with our healthcare partners in social care and community they have streamlined and improved the support our patients receive as they leave us. Other individual winners were Stan Joseph who was so good with a mum-to-be needing surgery she named her baby after him aka Little Stan and clinical psychologist Hannah Gormley for all the extra, individualised support for our patients with cancer.
- In May 2017 our Trust rose to the challenge of introducing Electronic Patient Records system so our doctors, nurses and therapists have more time to care. The transformation was hailed as "exemplary" and only achieved as a result of "real teamwork". An EPR trolley is pictured left.

Highlights of 2017/18



*Discharge Team, above
Hannah Gormley, left; Stan Joseph, right*



*OSCEs,
Left*

Trust finances



2017/18 continued to be financially challenging for both the Trust and the NHS as a whole. Nationally there was a drive to reduce the public deficit and bring the NHS back in to financial balance.



Locally we had to manage a number of challenges which impacted on our financial position: shortages in the availability of certain types of doctors and nurses; delivering financial savings; the need to invest in technology to support safer patient care; maintaining our buildings; and one of the busiest winter periods on record.



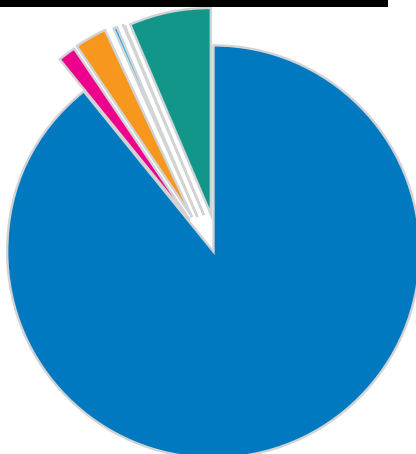
In 2017/18 the Trust received income of £360.5M and spent £390.4M on delivering services. This meant we ended the year with a deficit of £29.9M. This position had been agreed with our regulators. During the year we made efficiencies savings of £17.9M and reduced our spend on agency staffing through a successful recruitment programme.



The Trust closed the year with £2m cash which was supported by loan funding from the Department of Health and Social Care. At 31 March 2018 this loan funding totalled £103.9m. This funding supported not only day to day activities but also longer term capital investments. In 2017/18 the Trust made significant investments in Information Technology including the Electronic Patient Record and anti-virus encryption alongside renewal of medical equipment and the upkeep of the hospital buildings.

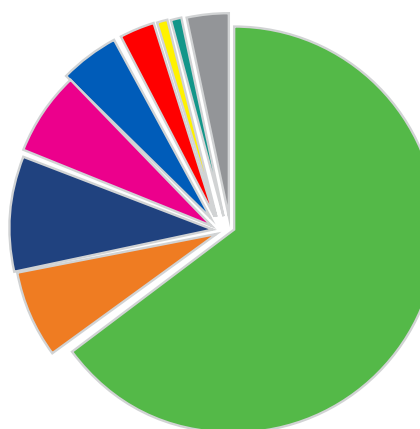
Income

- Clinical income £321m
- Sustainability and Transformation Fund Income £5.5m
- Education and Training £9m
- Research and Development £1m
- Charitable Donations £0.5m
- Other: eg. Pharmacy Manufacturing Sales, Health Informatics Income, Property Rentals £23m



Expenditure

- Staff £245m
- Clinical Supplies £26m
- Drugs £35m
- Premises £25m
- CNST Premium £17m
- Depreciation £10.6m
- Equipment Leases £4m
- General Supplies £2.6m
- Other £12.1m



Our staff are all stars

Every month a colleague is presented with a Star Award. They can be any role within in the Trust and are nominated by their friends at work for being great to work with, supremely dedicated and an all-round inspiration. Our CEO Owen Williams springs the surprise on them which means some lovely photos of our Stars with their framed certificates. Here are some from the past year:



Trish Hooson and Roz Waters, Ophthalmology Nursing Assistants



HRI Estates Gritting team



Darren Kirk, Operating Department Orderly



Alison Milner, Pathology Quality Manager



Gwen Clyde-Evans, Domestic Violence Lead



Charitable funds

This year we welcomed the arrival of Reminiscence Pods at our Trust.

They are mini pop-up rooms decorated in wallpapers from bygone eras when televisions had legs to stimulate chat and memories for our patients with dementia.

As the photo shows they are an evocative reminder of times gone by and a real, movable shareable asset for the Trust.

They are just one of the ways in which our Charitable Funds have been invested in the past year.

Many of our patients or their families and friends contact us wishing to “give a little back” to the NHS in the form of a money donation or wishing to start some amazing fundraising efforts.

They sky-dive, race up mountains and bake buns and it all adds up and helps us to provide all the extras which make CHFT care that little bit extra special.

Our Charitable Funds office allocates it across the Trust after areas make bids for some funding.



So a big thankyou to everyone who has made a donation and here's some of the key projects in the past year where the money has been invested - including the Rempods.

- **£55,985** on Clinical Lead and Coordinator roles for the Prevention of Delirium Project
- **£30,273** funding on nursing to support an education pilot for End of Life Care
- **£25,000** on an Ultrasound Scanner for Rheumatology patients

- **£24,708** on 20 Rempods (pop up reminiscence rooms) – see photos
- **£13,848** on wigs for cancer patients
- **£7,888** on mannikins – Resus Anne and Chester Chest for simulation training.

The Charity also made available grant support of **£10,000** to Todmorden War Memorial Fund for a Citizens' Advice Bureau worker and support for Todmorden Emergency Fund.

● As a Foundation Trust we invite people from our local communities to become members. From them our Governors (formerly known as Membership Councillors) are elected and they support our Trust Board in shaping services for the future. To become a member you just need to be interested in your local NHS services and the people we care for. If you are interested in becoming a member then call our Membership Office on 01484 347342 or email membership@cht.nhs.uk