

# HAVE YOUR SAY...

# Your time in hospital

(for people with a learning disability)



<h1>?</h1>	I went to .....Hospital
	I went to .....ward/department
	This was <input type="checkbox"/> in an emergency <input type="checkbox"/> planned

## If your time in hospital was planned

		Please tick	
		YES	NO
	Were you given your appointment in a way that was easy for you to understand and remember?		
	Did you visit the hospital to have a look around?		
	Did you get information about what you were going to hospital for?		
	Was this useful and easy for you to understand?		

## General questions

	Did hospital staff find out what you needed? Such as needing a special mattress or rails to stop you falling out of bed? Extra support with eating or a special diet? Using easy words, pictures or symbols to help you understand? Anything else?		
	Were you asked to give permission (consent) for medical treatment?		
	Was someone else asked instead of you?		
	Were you happy with the food and drink?		

		YES	NO
	Were the staff friendly and helpful?		
	Was the hospital clean and tidy?		
	Were you given good help when it was time for you to go home?		
	Did you need extra help at home when you left hospital?		
	Were you happy with the help you got?		
	Would you know how to complain if you wanted to?		
	Overall, were you happy with the care you were given?		
	What went well?		
	What did not go very well?		
	What would have made your time in hospital better?		
	If you would like to tell someone about this please ring Patient Advice Liaison Service (PALS) on: <b>0800 013 0018</b> or email <a href="mailto:patientadvice@cht.nhs.uk">patientadvice@cht.nhs.uk</a>		

Thank you for your help.

Please post this back to: Calderdale & Huddersfield NHS Foundation Trust,  
**FREEPOST HF2076**, Huddersfield Royal Infirmary, Lindley, Huddersfield, HD3 3LE