



Annual Report Summary 2019/20

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A very warm welcome to this summary of our year 2019/20.

Strictly, timewise, this covers from March 2019 to the end of March 2020 yet this year has been one like no other. Instead of drawing the financial/operational year to a close, the end of March saw the start of Lockdown and ushered in an era of the unknown for the NHS locally and nationally.

We both know the dedication and commitment to providing compassionate care for our patients and their families by more than 6,000 healthcare staff here at CHFT because we see it demonstrated 24/7 365 days a year under normal circumstances.

2019 had been memorable for us all. We had a great year at the prestigious NHS Oscars the HSJ Awards with three finalists, we had made the top 10 of the country's best providers in terms of A&E and cancer care combined and had topped the Digital League table putting our Trust as a leader in the NHS of technological advancement in the country.

So we knew we were a strong and dedicated close team and that was certainly put to the test when Covid strengthened its grip on our communities from March onwards.

By April our patients numbers were such that colleagues offered to postpone their annual leave plans, others moved from administration into ICU to bolster the clinical teams, colleagues worked entire shifts head to foot in masks, gloves and gowns, a driver drove 500 miles during the night for PPE supplies.

And out there local communities rallied behind us (and our partners) sharing their baking, their paintings, their donations, their little messages of love.

We traditionally thank everyone here and it's never been more deeply felt – especially knowing we are not out of the woods, we are likely to see further spikes and we have to be ready.

So, our thanks to our wonderful colleagues for everything they have done, to our Governors and Board and to our supporters in our communities.

Who knows what is to come but we are here and ready to provide compassionate care as always.

Dr Owen Williams OBE, Chief Executive Philip Lewer, Chair

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HIGHLIGHTS AND ACHIEVEMENTS 2019/20



The Trust benchmarked extremely well nationally when its 2 key metrics (Emergency Care and 62 day Cancer) are considered together. It was placed 3rd out of 115 acute organisations. – that's good going in the toughest NHS winter on record.



Calderdale and Huddersfield NHS Trust Maternity Services and Locala Public Health Early Years Calderdale Health Visiting service achieved the Unicef Baby Friendly Achieving Sustainability Gold award. In addition to this incredible achievement, it is the first joint maternity and health visiting Gold Award in England.



Highest child vaccination numbers were achieved by community colleagues in Calderdale and the Calder Valley.



Three of our teams reached the Health Service Journal (HSJ) Awards finals in November 2019 and a team reached the HSJ patient safety award finals - a great year for us.



Virtual out-patient visits for were introduced for some epilepsy and oncology patients to reduce the need for repeated journeys into hospitals and has now been extended to many specialties.



New Same Day Emergency Care Unit for frail patients opened at HRI to ensure elderly patients are triaged, treated and admitted or discharged as soon as possible



Launched Time to Care our strategy for Nursing and Midwifery, all about improving experience of those who use our services and enabling nurses and midwives to spend more time at the bedside



CHFT is a proud signatory to the NHS Plastics Pledge to reduce single source use in catering



We secured investment to support our Digital Transformation Programme becoming a Digital Aspirant Trust - one of only a handful in the country.



Mandy Griffin, Managing Director for THIS (Digital lead) won Chief Information Officer of the Year Award from Digital Health Networks in July 2019



Our CEO Owen Williams was awarded the OBE for services to healthcare in West Yorkshire in the New Year's Honours List.



CHFT FACTS & FIGURES



Two Hospitals
CALDERDALE ROYAL HOSPITAL & HUDDERSFIELD ROYAL INFIRMARY





6,156 COLLEAGUES



350 **VOLUNTEERS**



BECAME A DIGITAL ASPIRANT TRUST



200 CONSULTANTS



212 APPRENTICES



WARDS



2,500 **NURSES**

36

STUDENT

NURSES



CULTURE OF CARE



CUPBOARD



800 BEDS



154,000 A&E PATIENTS



119,000 IN-PATIENTS



445,000 **OUT-PATIENTS**



5000 TOTAL BIRTHS



COMMUNITY



217,000 **COMMUNITY**

Calderdale and Huddersfield

261,000

Expenditure



34.6M **PREMISES**



271M STAFF



CLINICAL **SUPPLIES**



40.3M DRUGS



THANK YOU

"Your support will help our Trust do more."

Give back to your Trust today. Donate at: chftcharity.co.uk









compassionate